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RULES AND REGULATIONS FOR BIG MOUNTAIN WATER COMPANY

The Big Mountain Water Company (BMWC) supplies water to all facilities in the Whitefish Mountain Resort Area as well as surrounding subdivisions. Additional information may be obtained from the Utility's website: <http://bigmountainwatercompany.com/> or by contacting the water department at 406-862-1946.

I. Purpose of Rules and Regulations

The purpose of these rules and regulations is to set forth criteria to ensure adequate service, prevent unfair charges to the customer, and to protect the Big Mountain Water Company from unreasonable demands.

II. Definitions

- A. Air-Gap Separation (AG): The term "air-gap separation" shall mean a physical separation between the free flowing discharge end of a potable water supply pipeline and open or non-pressure receiving vessel. An approved air gap shall be at least double the diameter of the supply pipe measured vertically above the overflow rim of the vessel, and in no case less than six inches.
- B. Approved Backflow Prevention Assembly: The term "approved backflow prevention assembly" shall mean an assembly which meets the current AWWA standards for backflow prevention assembly.
- C. Approved Water Supply: The term "approved water supply" means any water supply whose potability is regulated by a State or local health agency.
- D. Atmospheric Vacuum Breaker (AVB): The term "atmospheric vacuum breaker" (also known as the 'non-pressure type vacuum breaker') shall mean an assembly containing a float-check, a check seat and air inlet port. The flow of water into the body causes the float to close the air inlet port. When the flow of water stops, the float falls and forms a check valve against backsiphonage and at the same time opens the air inlet port to allow air to enter and satisfy the vacuum. A shutoff valve immediately upstream may be an integral part of the assembly. An atmospheric vacuum breaker is designed to protect against a health hazard (i.e. contaminant), under backsiphonage condition only. No shutoff valve may be installed downstream of an AVB.
- E. Auxiliary Supply: The term "auxiliary supply" means any water supply on or available to the premises other than the approved water supply. These auxiliary supplies may be polluted or contaminated or may be objectionable and constitute an unacceptable water source over which the water purveyor does not have sanitary control.
- F. AWWA Standard: The term "AWWA Standard" means an official standard developed and approved by the American Water Works Association (AWWA).

- G. Backflow: The term “backflow” means the undesirable reversal of water flow or the reversal of water flow containing other liquids, gases, or other substances from a connected source that flows into the distribution pipes of the public water system.
- H. Backpressure: The term “backpressure” means any increase of pressure in the downstream piping system (by pump, elevation of piping, or steam and/or air pressure) above the supply pressure at the point where backflow could occur.
- I. Backsiphonage: The term “backsiphonage” shall mean a form of backflow due to a Reduction in system pressure which causes a sub-atmospheric pressure to exist at a site in the water system.
- J. Certified Backflow Prevention Assembly Tester: The term “certified backflow prevention assembly tester” means a person who holds a current Montana certificate authorizing the person to test backflow prevention assemblies or who holds a current certificate from the American Society of Sanitary Engineers, American Backflow Prevention Association, Foundation for Cross-connection Control and Hydraulic Research, or American Water Works Association.
- K. Contamination: The term “contamination” means a degradation of the quality of the potable water by any foreign substance which creates a hazard to the public health, or which may impair the usefulness or quality of the water.
- L. Critical Level: The term “critical level” shall mean the C-L or C/L marking of the backflow prevention assembly which is the point established by the testing laboratory and marked by the manufacturer, from which the minimum required elevation above the flood rim of a fixture, receptacle or other use is determined. In the absence of such marking, the lowest part of the assembly shall be deemed to be the critical level.
- M. Cross-Connection: The term “cross-connection” means any actual or potential connection between a potable water system used to supply water for drinking purposes and any other water supply system, either public or private, or a wastewater or sewer line or other potential source of contamination so that a flow of water into or contamination of the public water system is possible. By-pass arrangements, jumper connections, removable sections, swivel or changeover assemblies, or other assemblies through which backflow could occur shall be considered to be cross-connections.
- N. Degree of Hazard: The term “degree of hazard” shall mean either a pollution (non-health) or contamination (health) hazard and is derived from the elevation of conditions within a system.
- O. Double Check Valve Assembly (DCA): The term “double check valve assembly” means an assembly of two internally loaded, independently acting check valves, including resilient seated shut-off valves on each end of the assembly and test cocks for testing the water tightness of each check valve.
- P. Double Check-Detector Assembly: The term “double check-detector assembly” means a specially designed assembly composed of a line-size approved double check valve assembly with a specific bypass water meter and a meter-sized approved double check valve assembly. The meter shall register accurately for only very low rates of flow and shall show a registration for all rates of flow.
- Q. Fixed Air Gap: The term “fixed air gap” means a backflow prevention assembly manufactured to meet the requirements of an air gap.
- R. Health Agency: The term “health agency” means the Montana Department of Environmental Quality (MDEQ) or the Flathead County Health Department (FCHD).
- S. Big Mountain Water Company. The term “Big Mountain Water Company” means the water supply owned and operated by the Big Mountain Water Company, a public water system serving the village area of the Big Mountain Ski & Summer Resort and surrounding subdivisions.
- T. Non-Potable Water: The term “non-potable water” shall mean water which is not derived from a water supply and system under the authority of the appropriate health authority and is not approved for drinking, personal, or culinary use. Water in a fire, irrigation, reclaimed wastewater or industrial water system is deemed non-potable.

- U. Pollution: The term “pollution” shall mean an impairment of the quality of the water to a degree which does not create a hazard to the public health but which does adversely and unreasonably affect the aesthetic qualities of such waters for domestic use.
- V. Person: The term “person” means an individual, corporation, company, association, partnership, public utility or other body or institution.
- W. Premises: The term “premises” means any and all areas on a water users’ property which are served or have potential to be served by the private water system.
- X. Pressure Vacuum Breaker (PVB): The term “pressure vacuum breaker” shall mean an assembly that has an independently operating, loaded check valve and an independently operating loaded air inlet valve located on the discharge side of the check valve. The pressure vacuum breaker must be equipped with the properly located test cocks and tightly closing shutoff valves located at each end of the assembly. This assembly is designed to protect only against a backsiphonage condition, not against backpressure. A shutoff valve may be used downstream of a pressure vacuum breaker.
- Y. Public Water Supply: The term “public water supply” means a system for the provision of water for human consumption that has fifteen (15) or more service connections or regularly serves at least twenty-five (25) persons daily for a period of at least sixty (60) days out of the year.
- Z. Reduced Pressure Zone Backflow Prevention Assembly (RP): The term “reduced pressure zone backflow prevention assembly” means an assembly incorporating two internally loaded, independently operating check valves and an automatically operating differential relief valve located between the two (2) checks, including resilient seated shutoff valves on each end of the assembly and the necessary test cocks for testing the assembly.
- AA. Reduced Pressure Zone-Detector Backflow Assembly: The term “reduced pressure zone-detector backflow assembly” shall mean a specially designed assembly composed of a line-sized approved reduced pressure principle backflow prevention assembly with a specific bypass water meter and a meter-sized approved reduced pressure principle backflow prevention assembly. The meter shall register accurately for only very low rates of flow and shall show a registration for all rates of flow.
- BB. Service Connection: The term “service connection” refers to a point of connection of a user’s piping to the Big Mountain Water Company system.
- CC. Water Supplier: The term “water supplier” means the Big Mountain Water Company.
- DD. Water User: The term “water user” means any person obtaining water from Big Mountain Water Company.

III. Uses and Charges

- A. Free Water: BMWC shall not supply free water to any customer
- B. Seasonal Service: Where water service is desired for only certain periods of each year, such as vacation homes, or where the customer wants the service discontinued for a period of time, the customer shall be considered receiving “seasonal service”. When such service is desired, the customer shall notify BMWC stating the date of water shut-off and the date of water turn-on. During the full billing periods the water is turned off, there shall be no billing. BMWC shall charge the customer for turning the water on and turning the water off in accordance with the Rate Schedule. See ARM 38.5.2504.
- C. Usage Restriction: BMWC agrees to furnish water for specified uses and for specified fees. If a customer furnishes locations with water without written permission from BMWC, or uses the water for other purposes than those for which the customer is paying, it is a violation of the service

contract. Upon discovery by BMWC of a violation of usage, the customer shall be mailed a written notice of such offense. After 30 days from the date of mailing said written notice, BMWC may have the water shut off and service discontinued until such a time as the additional services furnished have been paid for or the violation rectified. A turn-on charge, if any, must be paid by the customer in accordance with the Rate Schedule. In no case will BMWC furnish water from one meter to two or more houses, whether or not the same are owned by one person or entity.

- D. Turn-On or Turn-Off: New customers will not be charged turn on fees for existing services, if the Turn-on is made during regular working hours. Turn-on service required at times other than regular working hours will be charged to the customer in accordance with the Rate Schedule. Turn-Off will be made when requested by an existing customer, at charge in the Tariff Rate Schedule. Turn-on and Turn-off service required at times other than regular working hours will be charged to the customer in accordance with the Tariff Rate Schedule. Temporary and Seasonal services will be charged for these services per the Rate Schedule.
- E. Resale of Water: Water furnished by BMWC shall not be resold or caused to be resold by any customer
- F. Contractors, builders, or owners looking to acquire water during construction, must obtain a temporary meter (see section Meters for further details) in order to track and charge the user for water used during the building phase
- G. Annexation Required for Initiation or Continuation of Water Service: Any customer now receiving, or hereafter initiating, water service supplied by BMWC, shall be deemed to have consented to, and waived the right to protest, annexation to BMWC as a condition of continuing or initiating said water service.

IV. Application for Water Service

- A. All customers desiring water service must make written application at BMWC's office on forms provided therefore, setting forth in said application all purposes for which water will be used upon their premises. All applications for the introduction of water service to any premise must be signed by the property owner.
- B. It is the responsibility of the applicant to contact BMWC prior to making an application to be sure that there is a water main adjacent to the applicant's property. If no main exists, it is the applicant's responsibility to install a main, in accordance with Big Mountain Water Company Standards, at the applicant's expense.
- C. The customer agrees to obtain, in advance, approval from BMWC for any change, alteration or additions in the fixtures, openings and uses specified in the application.
- D. When the ownership of the premise's changes, the new property owner must make a new application for water service with BMWC.

- E. A property owner is liable for payment for water service as a consumer, unless ARM [38.5.2502\(3\)](#) applies.
- F. Upon the Utility's acceptance of the application for water service, the consumer shall have the right to take and receive a supply of water for the particular premises for the purposes specified in the application subject to compliance by the consumer with these rules and any special rules promulgated by the Utility.
- G. When an application for new water service has been accepted, all expense of laying and maintaining the service pipes from the mains to the premises of the consumer must be borne by the consumer. BMWC shall assist consumers and/or excavation contractors in locating water service mains and lines prior to the consumer beginning excavation in order to avoid water service interruptions due to broken mains and lines. The service pipe must be laid below street grade, on the premises of the consumer and at a standard depth designated by BMWC to prevent freezing. A curb cock and curb box of approved pattern must be installed by the consumer at a point designated by BMWC. Whenever a tap is made through which regular service is not immediately desired, the consumer will bear the entire expense of tapping. See ARM 38.5.2502(5)
- H. Application for hook up to the Big Mountain Water Company services must be made to the Water Company on the form enclosed. Fire sprinkler/suppression systems must be noted on the form. Building plans must be submitted to BMWC with the completed application.

V. Notices of Disruption

- A. Notification of Scheduled Interruption – customers affected by a scheduled interruption of service shall be notified at least 24 hours prior to interruption. Notice shall be made either through email, or written notice placed on entrance of property. See ARM 38.5.2504(1)
- B. Emergency Interruption – the BMWC shall make diligent effort to avoid interruptions of service and, when interruptions of service occur, shall re-establish service as soon as possible. Notice will be given, whenever possible, prior to shutting off water, but consumers are warned that due to unavoidable accidents or emergencies their water service may be shut off at any time. In the event of such accidents or emergencies, consumers are advised to take the necessary precautions to prevent damage to their fixtures and premises.
- C. Any construction that will disrupt normal operation of BMWC water and transportation facilities will require at least a 48-hour notice before construction is to begin.
 - 1. The developer or contractor shall at all times conduct his work to ensure the least possible obstruction to traffic and inconvenience to the general public and the residents in the vicinity of the work, and to ensure the protection of persons and property.
 - 2. No road or street shall be closed to the public except with the permission of BMWC and notification to the Fire Department in advance of said closures.
 - 3. Fire hydrants on or adjacent to the work shall be kept accessible to fire-fighting equipment at all times.

4. Temporary provisions shall be made by the Development or Contractor to ensure that sewer inlets, drainage ditches and irrigation ditches shall not be obstructed.

VI. Discontinuance of Service

- A. BMWC may terminate water service without advance notice to the consumer when BMWC regulating or measuring equipment has been tampered with, or where the fraudulent use of water service by an unauthorized person is detected. BMWC may assess a reconnection charge as provided in ARM 38.5.2505(2) the Tariff Rate Schedule before service is re-continued. See ARM 38.5.2505(1)(c).
- B. Any customer who is about to vacate any premises supplied with service by BMWC, or for any reason wishes to have service discontinued, shall give at least twenty-four (24) hours' notice to BMWC. Notice shall specify the date on which discontinuance is desired. Discontinuance will not be made on Saturday, Sunday, or Holidays unless the customer agrees, in writing, to pay the actual cost of turn-off. See ARM 38.5.2504(1).
- C. Accounts with charges for service not paid by the 20th day of the month shall be assessed a late payment penalty to defray the cost of administering delinquent accounts, including mailing of late notices. BMWC will not terminate service to any consumer unless written notice is sent by first class mail to the consumer stating that payment is ten or more days delinquent, or that a violation of the rules is occurring and must cease. If no response to the first notice is received within ten days of mailing, the BMWC must send a second notice by first class or certified mail, or personally serve the customer at least ten days prior to the date of the proposed termination. If no response to the second notice is received within ten days of mailing or service, BMWC shall leave notice in a place conspicuous to the consumer that service will be terminated on the next business day unless the delinquent charges have been paid or the violation of the rules have ceased. See ARM 38.5.2505(1)(b)
- D. The customer will comply with all applicable rules and regulations, including the paying of bills. Service may be discontinued for violations of these rules or for the failure to comply with any ordinances, codes, or rules. Before BMWC terminates service as stated herewith, it will try diligently to induce the consumer to comply with the rules and regulations, and before terminating service it will comply with the notice and mailing requirements of Subsection VI.C. See ARM 38.5.2505

- E. Waste of water is prohibited, and consumers must keep their fixtures and service pipes in good working order at their own expense, and keep all waterways closed when not in use. Leaky fixtures must be repaired at once without waiting for notice from BMWC.
- F. BMWC may terminate water service without advance notice to the consumer when the Utility's regulating or measuring equipment has been tampered with, or where the fraudulent use of water service by an unauthorized person is detected. BMWC may assess a connection charge as provided in its Tariff Rate Schedule before service is resumed. See ARM 38.5.2505(1)(c).
- G. All disconnections shall be performed by BMWC between the hours of 8:00 a.m. and 12:00 noon, and in no case shall BMWC discontinue service on Friday, Saturday, Sunday, or a day prior to a holiday except as provided in ARM 38.5.2505(1) (c) and Subsection VI.F .

VII. Refusal to Serve Customer

BMWC may decline to serve an applicant:

- A. Until the applicant has complied with these Rules and Regulations governing water Service; or
- B. If, in BMWC's judgement, the applicant's installation of piping, equipment, or appurtenances is regarded as hazardous, of such character that satisfactory service cannot be given; or
- C. If the applicant's system could cause damage or harmful effects to the water system or adjoining properties; or
- D. If the customer's system or private water line serving the customer's property is leaking and the applicant or customer refuses to repair the leak.
- E. All refusals to serve shall be made in writing to the customer by BMWC.

VIII. Stop Work Order

- A. Stop work order may be verbally issued by a representative of BMWC if the work in progress does not meet the Construction Specifications and Standards or for any other valid reason. Work may resume after the problems are rectified.
- B. A written follow up specifying the reason(s) for the issuance of the stop work order will be mailed to the affected contractor within twenty-four (24) hours of the verbal issuance of said stop work order

IX. Provisions of Service:

- A. All water systems, sewer systems, storm drainage systems and roadways necessary to provide service to and within the Big Mountain Water Company development area shall be constructed at the Developer's expense and shall be designed by a Professional Engineer, and approved by the Montana Department of Environmental Quality. Plans and specifications shall bear

the seal of the Professional Engineer in responsible charge of the design and they shall be submitted to BMWC for review and approval. Design calculations and testing results shall be submitted to BMWC when required.

- B. BMWC shall make provisions in its tariff for the extension of service mains through special rules to be approved by the commission.
- C. Construction work, including individual water hook ups, must be inspected and approved by a Water Company representative prior to hook up. This inspection will be provided by the Water Company within 48-hour notice prior to inspection, and are available to be done during business hours Monday through Friday. Final inspection will include meter, remote and backflow prevention assembly.
- D. Structures containing two or more residences under separate ownership, such as townhouses or condominiums, shall have separate service lines, service valves and meters for each residence. Structures containing two or more residences, offices or businesses that are rental units under common ownership may have one service line, valve, and meter for all occupants within a single structure.
- E. All Fire Hydrants and Water Service Equipment used to provide water to consumers must be metered. Any unauthorized or fraudulent use or tampering with BMWC's regulating or measuring equipment is prohibited. Water shut off valves or curb boxes are considered to be part of the customer's service line and need to be maintained, accessible and in good working order.

X. Service Lines and Connections

- A. Service lines shall extend from the curb stop to the residence and are the responsibility of the homeowner. There shall be no branches made in the water service line between the curb stop and the meter.
- B. Separate Service Lines. Service lines shall be so arranged that the supply of each separate building, house, or premises, is controlled by a separate curb cock and curb box, except as provided for by these rules and regulations. In the case of accessory apartments, accessory buildings or accessory uses, as defined by the zoning regulations, separate services may not be required if the following conditions are met:
 - 1. The property remains under single ownership; and
 - 2. The property cannot be further subdivided to separate the dwelling units.
- C. Water and sewer service lines must be horizontally separated by 10 feet, as measured edge to edge, from the main to the curb stop. If water and sewer services are closer than 10 feet horizontally anywhere between the water meter and the water main, the water service line shall be equipped with a backflow preventer, installed in a manhole type enclosure. The backflow preventer shall be located just downstream of the curb stop.

- D. A permit from BMWC for an individual service connection shall be required for any water service prior to connecting, extending or reconstructing the service line to be served. When it is necessary to tap an existing main, the approved contractor (BMWC must approve the contractor performing the install) must make the tap and install the service clamp at the Permittee's expense. The contractor will excavate to the main, per design approval and inspection. The permittee shall perform all excavating and install all materials, at the permittee's expense, necessary to construct the service line from the main connection point to the point of service. The service line must be inspected by BMWC prior to backfill. The permittee must also restore all surfaces in accordance with these standards. Any paved surface not restored within 14 calendar days, except during periods when the ground is frozen, will be restored by BMWC with the cost for same to be billed to the permittee. If the ground is frozen, the gravel must be compacted to the roadway surface and maintained by the permittee for safe winter usage, and the actual restoration made as soon as the ground is thawed in the spring. The bond furnished by the permittee pursuant to Section XIV, will not be released until payment, if any, has been made to BMWC for surface restoration made by BMWC in accordance with the foregoing.
- E. Tapping sleeves shall be Power Seal Stainless Steel Model 3490 AS (Stainless Steel), Romac SST III or an approved equal. Tapping sleeves shall be installed a minimum of three pipe diameters from the nearest joint on the existing pipe to be tapped. Use of size-on-size tapping sleeves requires pre-approval by BMWC.
- F. Contractor to provide, install and test tapping sleeve and valve. BMWC will be contacted to witness test. BMWC shall operate valves on system. Tapping shall not occur on Fridays or the day before a governmental holiday.
- G. Contractor to provide and install saddle and corporation stop. The approved contractor will perform tap and BMWC will operate all valves. Contractor must provide 48 hours notification to schedule a tap. Tapping shall not occur on Fridays or the day before a governmental holiday.
- H. Construction work, including individual water hook ups, must be inspected and approved by a BMWC representative prior to hook up. This inspection will be provided by BMWC within 48-hour notice prior to inspection, and are available to be done during business hours Monday through Friday. Final inspection will include meter, remote and backflow prevention assembly.
- I. Prior to the start of any construction on main extensions an engineering report, along with necessary plans and specifications for the extension, shall be submitted to the Montana Department of Environmental Quality for review and approval pursuant to ARM 17.38.101, et seq, and the rules of the Department. All construction and materials shall also conform to applicable City Standards. Requests for extension by sub-dividers shall conform to the subdivision rules and regulations and the water master plan where applicable.
- J. The customer, at the customer's expense, shall maintain all private water mains, service piping and appurtenances, between BMWC's main or curb stop and the customer's meter, in good condition, operable and free from leaks. Failure to do so may be cause for discontinuance of service. It is the customer's responsibility to repair any leaks in customer's portion of the service lines or their private water mains immediately upon discovery. Leaks in buried iron piping or other material that does not comply with existing BMWC standards shall require replacement from the curb stop to the meter.

BMWC shall maintain service lines from the Utility-owned mains to, and including BMWC's curb stop.

- K. It shall be the responsibility of the customer to maintain the curb box in an operable condition and accessible at all times. If the customer requests a service disconnect and the service cannot be turned off by BMWC due to an inoperable or inaccessible curb box, the service will not be disconnected. If BMWC needs to disconnect a service and the curb box is inoperable or inaccessible, BMWC may make necessary repairs and charge such work to the customer.
- L. Service fittings shall be Mueller for IPS PE pipe or 110 Series compression fittings for copper tubing or IPS PE pipe. No fittings shall be allowed from the corporation stop to the curb stop. Stainless steel liners are required for compression fittings on PE pipe.
- M. Service pipe up to two inches (2") in diameter shall be one of the following:
 - 1. Polyethylene Pipe (IPS) SDR 7 – ¾" and 1"
 - 2. Polyethylene Tube (CTS) SDR 9 – 1 ½" and 2"
 - a) Beveling tool must be used.
 - b) Stainless steel inserts required on all compression type fittings for PE tube.
 - 3. Large sized fittings shall be approved by the Utility prior to installation.
- N. Tracer Wire to be installed on all service pipe, with DryConn connections.
- O. Pressure reducing valves are required for any service where the static pressure in the main exceeds 80 PSI.
- P. Curb stops shall be Mueller 300 Ball Curb Valves with 110 compression fittings. Stainless steel liners are required for 110 compression fittings on PE pipe.

XI. Safety

- A. In accordance with generally accepted construction practices and the requirement of the Occupational Safety and Health Administration Standards, the Contractor or Permittee shall be solely and completely responsible for conditions on the job site, including safety of all persons and property affected directly or indirectly by his operations during the performance of the work. This requirement will apply continuously 24 hours per day until acceptance of the work by BMWC and shall not be limited to normal working hours.
- B. The Contractor or Permittee shall provide adequate signs, barricades, red lights and watchmen and take all necessary precautions for the protection of the work and the safety of the public. The "Manual on Uniform Traffic Control Devices for Streets and Highways" shall be followed for guidance and warnings to provide information necessary for the safety of the public.

- C. All barricades and obstructions shall be protected at night by suitable signal lights which shall be kept burning from sunset to sunrise. Barricades shall be of substantial construction and shall be painted such as to increase their visibility at night. Suitable warning signs shall be so placed and illuminated at night so as to show in advance where construction, barricades or detours exist.

XII. Liability Insurance

The Homeowner must assure that all contractors hired are covered by current and adequate insurance. BMWC requires the contractor to include BMWC as additionally insured and provide a waiver of subrogation in favor of BMWC.

XIII. Bonding

- A. Permittees shall provide assurance the work they do within the right-of-way or public easement area will be in accordance with the current edition of the Montana Public Works Standards as well as the City of Whitefish Engineering Standards and the materials and workmanship will be guaranteed for a period of one (1) year from the date of written acceptance by BMWC. The Bond amount shall be as follows:
1. 20% of Engineers' estimate, with a minimum of \$500.00.
 2. Bonds may be in form of a Surety Bond, a Certificate of Deposit (CD) or a personal check.
 - a. If a Surety Bond is furnished, the Bond shall specifically state its purpose, which is to (1) assure completion of the work, (2) assure conformance to these Standards and (3) guarantee the work for a period of one (1) year after the date of acceptance of the work by the Utility.
 - b. If a CD is used, it shall be made out as "Big Mountain Water Company." The CD will be held by BMWC for one (1) year after the date of acceptance of the project by BMWC.
 - c. A personal check, if used, shall be made out to the Big Mountain Water Company and will be cashed by BMWC upon receipt. After the one (1) year guarantee period, the amount of the check will be refunded, less any BMWC costs, as determined for defect correction.

XIV. Guarantee for Equipment, Materials and Workmanship.

The Contractor shall guarantee all materials and equipment furnished and construction work performed on public improvements for a period of one (1) year from the date of written acceptance of the work by BMWC. Until the Record Drawings have been submitted to BMWC, BMWC will not accept the job or the project as completed. After the Record Drawings have been submitted to BMWC, BMWC will issue written acceptance to the engineer. From the date of written acceptance by BMWC, the one-year guarantee begins.

XV. Defect Correction.

During said one (1) year, the Permittee shall correct any defects in material, equipment or workmanship upon notification by the Water Company that such defect exists. If the Permittee does not correct the defect by the time stated in the notification, the Water Company will have the correction made and bill the Permittee the actual cost of correction, plus 15 percent, which total amount must be paid before the bond is released.

XVI. Backflow Prevention

- A. The purposes of this program are:
1. To protect the water supply against actual or potential contamination through cross-connections by isolating sources of contamination that may occur within a water user's premises because of some undiscovered or unauthorized cross-connection on the premises;
 2. To eliminate existing connections between drinking water systems and other sources of water that are not approved as safe and potable for human consumption;
 3. To eliminate cross-connections between drinking water systems and sources of contamination; and
 4. To prevent future cross-connections.
- B. This program is adopted pursuant to MCA §75-6103(2)(K) and Administrative Rules of Montana, Title 17, Chapter 38, Subchapter 3. BMWC has adopted the program with the knowledge and approval of the Montana Department of Environmental Quality (MDEQ). This cross-connection control program shall be administered by the operators of BMWC or their assignee.
- C. It is not permissible for any person, firm or corporation at any time to make or maintain or cause to be made or maintained, temporarily or permanently, any cross-connection between plumbing pipes or water fixtures being served with water by BMWC and any other source of supply or to maintain any sanitary fixture or other appurtenances or fixtures which, by reason of their construction may cause or allow backflow of water or other substances into the water supply system of BMWC and/or the service water pipes or fixtures of any customer serviced by BMWC.
- D. Backflow Prevention Assemblies:
1. All new customers not previously served by Big Mountain Water Company requesting introduction of water service to their premises, shall be required to install a suitable backflow prevention device, approved by the Utility.
 2. Only backflow prevention assemblies which meet AWWA standards, shall be acceptable for installation by a water user connected to the Big Mountain Water Company potable supply.
 3. Upon request, the Big Mountain Water Company will provide a list of approved backflow prevention assemblies to any interested person.
- E. Backflow Prevention Assembly Installation:
- Backflow prevention assemblies shall be installed in a manner prescribed by the BMWC. Location of the assemblies should be as close as practical to the user's connection. BMWC shall have the final authority in determining the required location of a backflow prevention assembly.

1. Location: The backflow prevention device shall be installed immediately following the inlet gate valve and preceding the meter, or in accordance with manufacturer's specifications, to facilitate removal for testing, repair or replacement.
2. Size and Type: The size and type of all backflow prevention devices shall be determined by BMWC based upon the size of service and the degree of hazard that exists or can be expected to exist on the premises served.
3. Air-Gap Separation (AG) – The air gap separation shall be located on the user's side of and as close to the service connection as is practical. All piping from the service connection to the receiving tank shall be above grade and be entirely visible. No water use shall be provided from any point between the service connection and the air-gap separation. The water inlet piping shall terminate a distance of at least two (2) pipe diameters above the supply inlet, but in no case less than six (6) inches above the overflow rim of the receiving vessel. Properly installed, the air gap may be used to protect against all levels of backflow hazards.
4. Reduced Pressure Zone Backflow Prevention Assembly (RP) – The approved reduced pressure zone backflow prevention assembly shall be installed on the user's side and as close to the service connection as is practical. The assembly shall be installed a minimum of twelve inches (12") above grade and not more than thirty inches (30") above grade measured from the bottom of the assembly and with a minimum of twelve inches (12") side clearance. The assembly shall be installed in a horizontal position and be readily accessible for maintenance and testing. Water supplied from any point between the service connection and the RP assembly shall be protected in a manner approved by BMWC. The water user must provide adequate drainage to prevent flooding in the event the RP assembly bypasses water to atmosphere and sufficient protection to prevent the assembly from freezing. Properly installed, the RP may be used to protect against all levels of hazard under both backpressure and backsiphonage conditions.
5. Double Check Valve Assembly (DCA) – The approved double check valve assembly shall be located as close as practical to the user's connection and shall be installed above grade, if possible, and in a manner where it is readily accessible for testing and maintenance. If a double check valve assembly is put below grade, it must be installed in a vault such that there is a minimum of six inches (6") between the bottom of the vault and bottom of the assembly and so that the top of the assembly is no more than a maximum of eight inches (8") below grade. Also, there must be a minimum of twenty-four inches (24") of clearance between the side of the assembly with the test cocks and side of the vault, and a minimum of twelve inches (12") clearance between the other side of the assembly and side of the vault. Special consideration must be given to double check valve assemblies of the "Y" type. These assemblies must be installed on their 'sides' with the test cocks in a vertical position so that either check valve may be removed for service without removing the assembly. Vaults which have an integrated bottom must be placed on a three-inch (3") layer of gravel. The water user must provide adequate drainage to prevent flooding in the event the assembly leaks or to accommodate spillage during testing and repairs. The water user is responsible for providing adequate protection to prevent freezing of the assembly. The DCA may be used to protect against a non-health hazard under both backpressure and backsiphonage conditions.

6. Pressure Vacuum Breaker (PVB) – The approved pressure vacuum breaker assembly shall be located as close as practical to the user’s connection or meter and shall be installed at least twelve (12) inches above all downstream plumbing and the highest fixture flood level rim, outlet, or highest point of water use. In no case should the PVB assembly be used if backpressure could develop in the downstream piping. The PVB shall be installed inline in a vertical position with adequate space to facilitate maintenance and testing. The PVB shall be installed in an area where water spillage through a vacuum relief valve (air inlet) is not objectionable. Adequate drainage to floor drains should be provided to accommodate this spillage. The PVB shall not be installed in a vent hood or where toxic or objectionable fumes or substances could enter and contaminate the potable water piping. Prior to installation, refer to the manufacturer’s literature concerning temperature ranges. The PVB must be protected from freezing temperatures and if installed where temperatures will reach one hundred twenty degrees Fahrenheit (120° F) or above, the hot water type of assembly must be used. Property installed, the PVB may be used to protect all levels of hazard under backsiphonage conditions only.
7. Atmospheric Vacuum Breaker (AVB) – The approved vacuum breaker assembly shall be located as close as practical to the user’s connection or meter and shall be installed at least six inches (6”) above all downstream piping and the highest fixture flood level rim, outlet or highest point of water use. In no case should the AVB assembly be used if backpressure could develop in the downstream piping. The AVB shall be installed inline in a vertical position with adequate space to facilitate maintenance and testing. The AVB shall be installed in an area where water spillage through the vacuum relief valve (air inlet) is not objectionable. Adequate drainage to the floor drain must be proved to accommodate this spillage. The AVB shall not be installed in a vent hood or where toxic or objectionable fumes or substances could enter and contaminate the potable water piping. The AVB shall not be installed where it will be in continuous operation or under continuous pressure for more than twelve (12) consecutive hours. When used for long periods of time, the air inlet valve could become stuck in the closed position. The AVB shall not have any valves installed downstream from the assembly (the discharge side of the plumbing should be exposed to the atmosphere). Prior to installation, refer to the manufacturer’s literature for temperature ranges. The AVB must be protected from freezing temperatures and if installed where temperatures will reach 110 degrees Fahrenheit (110° F) or above, the hot water type of assembly must be used. Property installed, the AVB can be used to protect against all levels of hazard under backsiphonage conditions only.

F. Existing Backflow Prevention Assemblies:

Approved backflow prevention assemblies that are currently in service shall be tested and if found to be in serviceable condition can be left in service after certain information (make, model, size, serial number and test results) has been provided to the BMWC. The assembly must then be tested yearly by a certified backflow prevention assembly tester (see Section VIII) or more frequently if determined necessary by BMWC. Existing backflow prevention assemblies found to be unserviceable or whose application has been misapplied shall be removed and replaced with an appropriate assembly approved by BMWC.

G. Backflow Prevention Assembly Testing and Maintenance.

1. The owners of any premises on which, or on account of which, backflow prevention assemblies are installed, shall have the assemblies tested by a person who holds a current Montana certificate authorizing the person to test backflow prevention assemblies or who holds a current certificate from the American Society of Sanitary Engineers, American Backflow Prevention Association, Foundation for Cross Connection Control and Hydraulic Research, or the American Water Works Association. No assembly shall be placed back in service unless it is functioning as required. A report from the contractor shall be filed with BMWC each time the assembly is tested, relocated or repaired. These assemblies shall be serviced, over-hauled, or replaced whenever they are found to be defective and all costs of testing, repair and maintenance shall be borne by the water user. All repair and maintenance of backflow prevention assemblies shall be done by a person meeting all state and local requirements. If a water user has a water service considered critical, i.e. a water service that cannot be shut off, even for a few moments at any time, BMWC will require either two (2) services to the facility, each having equal backflow protection determined by the degree of actual or potential hazard, or the user may install two (2) assemblies in parallel on the existing service. One assembly can provide water service to the user while the other is tested and/or repaired.
2. Customer is required to test the backflow prevention device according to the manufacturer's recommendations.
3. Customers with irrigation systems will be required to have the backflow prevention tested prior to each spring turn on.
4. Upon request, BMWC will provide a list of persons qualified to test backflow prevention assemblies.

XVII. Backflow Prevention Assembly Removal

- A. Approval must be obtained from BMWC before a backflow prevention assembly is removed, relocated or replaced.
1. Removal: The use of an assembly may be discontinued and the assembly removed from service upon verification by BMWC that a hazard no longer exists or is not likely to be created in the future.
 2. Relocation: An assembly may be relocated following confirmation by BMWC that the relocation will continue to provide the required protection and satisfy installation requirements. A retest will be required following the relocation of the assembly.
 3. Repair: An assembly may be removed for repair provided the water user is either disconnected until repair is completed and the assembly is returned to service, or the service connection is equipped with other backflow protection approved by BMWC. A retest will be required following the repair of the assembly.

4. Replacement: An assembly may be removed and replaced provided the water is discontinued until the replacement assembly is installed. All replacement assemblies must be approved by BMWC and be commensurate with the degree of hazard involved. The replacement assembly must be tested prior to being put into service.

XVIII. Minimum Type of Backflow Prevention Degree of Hazard

A. Sewage and Hazardous Substances

1. Premises on which there are wastewater pumping and/or treatment plants and there is no interconnection with the potable water system. This does not include a single-family residence that has a sewage lift pump. A Reduced Pressure Zone-Detector Backflow Assembly (RP) may be provided in lieu of an air gap if approved by BMWC. AG
2. Premises on which hazardous substances are handled in such a manner that the substance may enter a potable water system. This does not include a single-family residence that has a sewage lift pump. An RP may be provided in lieu of an Air-Gap Separation (AG) if approved by BMWC. AG
3. Premises on which there are irrigation systems into which fertilizers, herbicides or pesticides are, or can be, introduced. RP
4. Premises, including single-family residences, on which there are underground irrigation systems. An atmospheric or pressure vacuum breaker may be provided in lieu of an RP if approved by BMWC. RP

- B. Premises on which there is an unapproved auxiliary water supply which is connected with the public water system. An RP may be provided in lieu of an AG if approved by BMWC. AG

C. Fire Protection System

1. Premises on which the fire system is supplied from the public water system and interconnected with an unapproved water supply. An RP may be provided in lieu of an AG, if approved by BMWC. AG
2. Premises on which the fire system is supplied from the public water system and where either elevated storage tanks or fire pumps which take suction from private reservoirs or tanks are used. DCA
3. Premises on which the fire system is supplied from the public water system and there is standing water in the fire system or outside fire hose connections. DCA

- D. Premises on which entry is restricted so that inspections for cross-connections RP

cannot be made with sufficient frequency or at short notice to assume that cross-connections do not exist.

- | | | |
|----|---|----|
| E. | Premises on which there is a history of cross-connections being established or re-established. | RP |
| F. | Premises on which two (2) or more services supply water to the same building, structure or premises shall have at least an RP assembly on each water service to be located adjacent to and on the customer's side of the respective meters. A Double Check Valve Assembly (DCA) may be provided in lieu of an RP if approved by BMWC. | RP |
| G. | Premises on which the water user has installed a booster pump to increase the supply pressure to the building, structure or premises shall have at least an RP assembly on each water service to be located adjacent to and on the customer's side of respective meters. A DCA may be provided in lieu of an RP if approved by BMWC. | RP |
| H. | Premises on which there are boilers, water heaters, heat exchangers, cooling towers, air conditioners, or other plumbing arrangements in which corrosion inhibitors, antifreeze or other chemicals are or can be used shall have at least an RP assembly on each water service to be located adjacent to and on the customer's side of the respective meters. A DCA may be provided in lieu of an RP if approved by BMWC. | RP |
| I. | Premises on which there is water treatment equipment through which chemicals or other substances are or can be injected into the customer's water supply shall have at least an RP on each water service to be located adjacent to and on the customer's side of respective meters. A DCA may be provided in lieu of an RP if approved by BMWC. | RP |

XIX. Cross Connection Protection Requirements

A. General Provisions

1. Unprotected cross-connections with the public water supply are prohibited.
2. Whenever BMWC finds that backflow protection is necessary to protect the public water supply, BMWC will require the water user to install an approved backflow prevention assembly at the water user's expenses for continued service or before a new service will be granted.
3. Whenever BMWC finds that backflow protection is necessary on a water supply line entering the water user's premises, then any and all water supply lines from the BMWC's mains entering such premises, building or structures shall be protected by an approved backflow

prevention assembly. The type of assembly to be installed will be in accordance with the requirements of this program.

B. Where Protection Is Required

1. Each service connection from the BMWC water system supplying water to premises having an auxiliary water supply shall be protected against backflow of water from the premises into the public water system.
2. Each BMWC service connection supplying water to any premises on which any substance is handled in such fashion that it may be allowed to enter the public water system shall be protected against backflow from the premises into the public water supply with an approved backflow prevention assembly. This shall include the handling of process waters and water originating from the BMWC water system which has been subjected to any change in water quality.
3. Backflow prevention assemblies shall be installed on the service connection to any premises having:
 - a. Internal cross-connections that cannot be permanently corrected and controlled to the satisfaction of the State or local Health Department and BMWC;
 - b. Complicated plumbing and piping arrangements or where entry to all portions of the premises are not readily accessible for inspection purposes, making it impracticable or impossible to ascertain whether or not cross-connections exist; or
 - c. Cross-connections that cannot be practically eliminated.

C. Type of Protection Required

1. The type of protection that shall be provided to prevent backflow into the approved water supply shall be commensurate with the degree of hazard that exists on the consumer's premises. The types of protective assembly that may be required (listed in an increasing level of protection) include: 1. Double Check Valve Assembly (DCA); 2. Atmospheric Vacuum Breaker (AVB); 3. Pressure Vacuum Breaker (PVB); 4. Reduced Pressure Zone Backflow Prevention Assembly (RP); and 5. Air-gap separation (AG). The water user may choose a higher level of protection than required by BMWC. The minimum types of backflow protection required to protect the approved water supply from varying degrees of hazard are given in Section XIX. Situations which are not covered in Section XIX shall be evaluated on a case by case basis and the appropriate backflow protection determined by BMWC shall be installed by the water user.

D. Exceptions

A cross-connection is exempt from the standards in this program if the following conditions are met:

1. The cross-connection is with a public water supply system that has been approved by the MDEQ;

2. The owner or operator of the public water supply system that is or will be connected to the system with the approved voluntary cross-connection control program:
 - a. Sends a written request for the exemption to the public water supplier with the approved voluntary program; and
 - b. Submits a sanitary survey conducted within the three (3) years preceding the request for the exemption that:
 - i. indicates that there are no cross-connections that violate requirements within the public water supply system that is or will be connected (see ARM 17.38.305, Rule II (1) and (2); and
 - ii. has been conducted by the MDEQ or a person who has contracted with the department for the purpose of performing the sanitary survey; or
 - iii. has been determined by the MDEQ to be competent and reliable.
 - c. The public water supply system with the approved voluntary program determines in writing that the public water supply that is or will be connected is acceptable as a source.

XX. Metering

- A. Utility to provide meters – All water service lines must be equipped with a BMWC meter. The meter can be obtained by contacting Utility personnel in the Maintenance Building: 3808 Big Mountain Road, telephone (406) 862-1991. All facilities and buildings are required to have the meter and backflow prevention assembly installed at the time water service to the property or building is connected. Any variance to these conditions must be approved in writing prior to start of construction.
- B. Meter Location: In all cases the meter must be located where it is easily accessible for reading purposes and repairs. The consumer must furnish proper protection from frost or other damage. A minimum of 32 inches (32”) of clearance will be maintained around the meter for accessibility. Meters located in crawl spaces must meet accessibility requirements. Remote read-out meters shall be installed near electrical and natural gas meters and meet accessibility requirements on the outside of the building. See ARM 38.5.2510.
- C. Meter Accuracy: In case of a dispute as to the accuracy of a meter, the consumer may demand that the meter be removed, and tested as to its accuracy. The test shall be performed by a third party. If the meter is found to be registering correctly or in favor of the consumer, a fee of \$100 (one hundred) shall be paid by the consumer. If the meter is found to be recording incorrectly and against the consumer, the cost of such testing and replacing of the meter shall be borne by the Utility. A meter registering not in excess of plus or minus two percent of accuracy shall be deemed to be registering correctly. See ARM 38.5.2512(1).
 1. If an over collection or under collection error in billing has occurred due to an inaccurate meter, BMWC shall follow ARM [38.5.2503](#)(8):
 - a. Where an error in billing has occurred, BMWC shall go back in time as far as is necessary to cover and/or reconcile the erroneous billing, but no further than the

most recent of either the date of the service application of the current consumer or the date of the most recent meter test, or as directed by the commission. When over collection occurs because of a fast meter, ARM [38.5.2513](#)(2) will apply.

- D. In the case of a meter being damaged during the construction phase, the contractor, builder, or owner shall bear the cost of a new meter.
- E. Meter Billing: Where an over-collection or under-collection error in billing has occurred, BMWC shall follow ARM [38.5.2503](#)(8).
 - 1. 38.5.2503 (8): Billing errors. Where an error in billing has occurred, BMWC shall go back in time as far as is necessary to cover and/or reconcile the erroneous billing, but no further than the most recent of either the date of the service application of the current consumer or the date of the most recent meter test, or as directed by the commission. When over collection occurs because of a fast meter, ARM [38.5.2513](#)(2) will apply.
- F. Water consumers are not permitted to interfere in any way with the meter after it is set in place. In case the meter seal is broken or the working parts of the meter have been tampered with or the meter damaged, BMWC may render a bill for the current month, based on an average of the same two months (in the same season), together with the full cost of such damage as has been done to the meter, and may refuse to furnish water until account is paid in full as provided in ARM [38.5.2505](#) (1) (c).

XXI. ADMINISTRATIVE PROCEEDURES

- A. Water System Survey
 - 1. BMWC may review any request for new service to determine if backflow protection is needed. Plans and specifications must be submitted to BMWC upon request for review of possible cross-connection hazards as a condition of service for new service connections. If BMWC determines that backflow prevention is necessary to protect the water system, the required assembly must be installed before service will be granted. In addition, where multiple water systems exist on the user's premises, pipelines shall be identified by the user to clearly distinguish between the systems. This will be done in a manner acceptable to BMWC to protect the potable water supply and health of the public.
 - 2. BMWC may conduct surveys of the customers' premises in order to eliminate existing cross-connections. These surveys may be conducted on a priority basis, generally beginning with those identified as having the highest degree of hazard as outlined in Section 5 of the University of Southern California Foundation for Cross-Connection Control and Hydraulic Research Manual of Cross-Connection Control, 9th Edition.

3. BMWC may, at its discretion, require an inspection or re-inspection for cross-connection hazards on any premise to which it serves water. Conditions that warrant re-inspection may include, but are not limited to: change of ownership; change of business/use; addition or replacement of equipment; a backflow incident; etc. Any water user who cannot or will not allow an on-premise inspection of his piping system shall be required to install the backflow prevention assembly that BMWC considers necessary.

B. Consumer Notification-Assembly Installation

1. BMWC will notify the water user of the survey findings, listing any corrective actions to be taken. A period of thirty (30) days will be given to complete all corrective actions required, including installation of backflow prevention assemblies.
2. A second notice will be sent to each water user who does not take the required corrective actions prescribed in the final notice within the thirty (30) day period allowed. The second notice will give the water user a two (2) week period to take the required corrective action. If no action is taken within the two (2) week period, BMWC may terminate water service to the affected water user until the required corrective actions are taken and inspected by BMWC.

C. Charge for Reconnection

1. Whenever the supply of water is discontinued for violation of rules, dangerous conditions, nonpayment of bills, or fraudulent usage or as provided in ARM [38.5.2505](#) (1) (c), BMWC may make a reconnection charge as set forth in its tariff for the reestablishment of service.
2. After service has been turned off due to nonpayment, service shall not be turned on again until all delinquent water bills and an On-Off fee, as set forth in BMWC's tariff, have been paid or an agreeable pay arrangement has been made between the consumer and BMWC.
3. If a consumer requests that water service be discontinued and then requests service be re-continued any time within eight months following the discontinuance, BMWC may require the consumer first pay an On-Off fee, as set forth in BMWC's tariff.

D. Water Quality

Testing regulations require that the Consumer Confidence Report (a yearly Water Quality Report for BMWC) will be available to BMWC customers by July 1st of each year. Please write to Big Mountain Water Company, P. O. Box 1400, Whitefish, Montana 59937 or call 406-862-1941 to request a copy.

XXII. REQUIREMENTS FOR CERTIFICATION AS A BACKFLOW PREVENTION ASSEMBLY TESTER

Each applicant for certification as a tester of backflow prevention assemblies shall meet the requirements of a certified backflow prevention assembly tester as defined by Montana certification.

XXIII. SEVERABILITY

If any of the requirements of this program are found to be illegal or unconscionable by a court of competent jurisdiction, the remaining requirements shall remain in full force and effect.

XXIV. MODIFICATIONS

Big Mountain Water Company reserves the right to modify and administer this program as it deems necessary to ensure the quality of water provided.

This policy became effective December 17, 2018 and was reviewed and approved by Big Mountain Water Company Board of Directors. Inquiries should be directed to Big Mountain Water Company, P. O. Box 1400, Whitefish, Montana 59937.

The following rates and regulations have been set by the Montana Public Service Commission as follows:

Public Service Commission of Montana

Big Mountain Water Company
P.O. Box 1400
Whitefish, MT 59937

Sheet No. 1
5th Revised Sheet No. 1
Canceling 4th Revised Sheet No. 1

Monthly Service Charges

Available for: Big Mountain Water Company Service Area Flathead County, Montana
for all purposes except resale.

Applicable to: Residential, Commercial, and Irrigation customers.

Rates:

Monthly Service Charge		Monthly Reserve Charge		
Meter Diameter	Rate	Residential Per Month	Commercial Per Month	Irrigation Per Month (June-Sept)
	Per Meter Per Month			
5/8"	\$14.57	\$48.50	\$145.95	\$272.79
3/4"	\$18.95	\$48.50	\$145.95	\$272.79
1"	\$27.71	\$48.50	\$145.95	\$272.79
1 1/2"	\$49.60	\$48.50	\$145.95	\$272.79
2"	\$75.88	\$48.50	\$145.95	\$272.79
3"	\$137.18	\$48.50	\$145.95	\$272.79
4"	\$224.76	\$48.50	\$145.95	\$272.79
6"	\$443.72	\$48.50	\$145.95	\$272.79
8"	\$706.46	\$48.50	\$145.95	\$272.79

The monthly Service Charge is applicable to all metered water service. It is a readiness to serve charge, to which are added the charges, computed at the Consumption Rate and Fire Line Rate for water used during the month.

Consumption Rate

\$7.98 per 1000 gallons

Fire Line Charge

\$0.830 per 1000 Gallons

Effective for service rendered on or after August 1, 2025

Issued: _____

(Date)

By: _____

(Signature of Officer or Utility)

Docket No.: 2024.12.113
Default Order No. 8000c
Order Served: July 12, 2025
Staff Approved: July 31, 2025

Effective for services rendered on or after
August 1, 2025

/s/ *Tarin Slayton*
Paralegal



Public Service Commission of Montana

Big Mountain Water Company
P.O. Box 1400
Whitefish, MT 59937

Sheet No. 2
2nd Revised Sheet No. 2
Canceling 1st Revised Sheet No. 2

Other Fees

Connection/Inspection Fee
\$500.00 each new service line

(I)

Hydrant Connection Fee
\$125.00

Turn On/Off Fee
\$50.00

Meter Testing Deposit / Fee
\$100.00

(I)

Late Payment Fee
1.0% per month

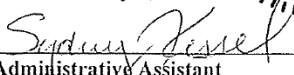
Return Check Fee
\$25.00 fee will be charged to any customer who presents a check
that is returned unpaid by the depository financial institution for any reason.

Issued: December 17, 2018

By: 
Brad Kincaid, Vice President

Docket No.: D2018.6.40, Final Order No. 7634a
Commission Approved: January 15, 2019
Agenda No.: 19-01-15
Vote: 5-0

Effective for services rendered on or
after February 1, 2019


Administrative Assistant





BIG MOUNTAIN

WATER COMPANY

PO Box 1400, Whitefish, MT 59937

www.bigmountainwatercompany.com

APPLICATION FOR SERVICE

NEW SERVICE/NEW CONNECTION (\$500.00 FEE) ☐

EXISTING SERVICE (NEW OWNERSHIP) ☐

PROPERTY SERVICE ADDRESS _____

PROPERTY SERVICE PHONE _____

OWNER BILLING INFORMATION

Owner Name: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Cell: _____

Email: _____ Secondary Email (optional): _____

How would you like to receive your statement? (Choose One):

POSTAL ☐

EMAIL ☐

BOTH ☐

PROPERTY MANAGEMENT INFORMATION (IF APPLICABLE)

Property Management Company: _____

Contact: _____ Phone: _____ Email: _____

EMERGENCY CONTACT INFORMATION

Contact: _____ Phone: _____ Email: _____

Contact: _____ Phone: _____ Email: _____

X _____
(Property Owner Signature) (Date)

X _____
(Property Owner Print Name)